

# City of Joensuu – Transforming municipal decision-making with a deeper view of budgeting

**EUR70,000**

will be saved per year by eliminating hours of manual reporting work

**EUR10,000**

has already been saved by invoicing healthcare claims more accurately

**High data quality**

supports better decision-making

## Solution components

### Software

- IBM® Cognos® Business Intelligence
- IBM Cognos Data Manager

### IBM Business Partner

- Tricons Oy



**The transformation:** Without timely insight into its financial processes, the City of Joensuu ran the risk of inflating the cost of healthcare services for its citizens. Today, the city relies on IBM® Cognos® software to keep track of healthcare activities and costs, supporting better decision-making and helping it deliver optimal value to citizens.

*“Faster reporting with IBM Cognos software cuts our costs by approximately EUR5,000 to 6,000 a month.”—  
Dr. Ari Laakkonen, Director of Medical Services, City of Joensuu*

